

Emergency Social Services

Updated 8/24/2023

Call 311 for information about any City of Albuquerque services.

Affordable Connectivity Program (ACP) (Low-cost broadband service)

ACP is a U.S. government program that helps many low-income households pay for broadband service and internet connected devices.

<https://www.affordableconnectivity.gov/>

Agora Crisis Center

Provide compassionate, non-judgmental help for anyone in need of emotional support.

<http://www.agoracares.org/>

(505) 277-3013

Albuquerque Homeless Helpline

Call (505) 768-4357; Text (505) 600-2835

or email: 768-help@nmceh.org

Albuquerque Treatment Services

Methadone treatment program

(505) 262-1538

<http://nmts.us/albuquerque.html>

Albuquerque Opportunity Center (AOC) Men's Shelter

No walk-ins. Call anytime 7 days a week

(505) 344-4340

ARCA

Provides residential and vocational services to people with developmental disabilities; Se habla Español.

<http://www.arcaopeningdoors.org/>

11300 Lomas NE Albuquerque, NM 87112

(505) 332-6700

The Arc of New Mexico

Advocates for persons with developmental disabilities and their families; Se habla Español.

<http://arcnm.org>

3655 Carlisle Blvd NE Albuquerque NM 87110

(505) 883-4630 or Toll Free 1-800-358-6493

Barrett House

Homeless shelter for women. No walk ins.

<http://www.barrettfoundation.org>

Albuquerque NM 87112

(505) 243-4887

Bernalillo County Housing Authority

Assisting very low-income families, the elderly, and the disabled to afford decent, safe, and sanitary housing in the private market

<http://www.berncogov/community-services/housing-department.aspx>

2400 Wellesley Dr NE #100 Albuquerque, NM 87107

Phone (505) 314-0200

Birthright of Albuquerque

Pregnancy Resource Center

<https://birthright.org/albuquerque/>

3228 Candelaria NE Albuquerque, NM 87107

(505) 262-2235

24 Hour Hotline 1-800-550-4900

Disability★gov

Connects the disability community to information and opportunities

<https://www.dol.gov/agencies/odep>

Casa Angelica

Provides care for mentally disabled children, directed by the Canossian Daughters of Charity since 1967

<http://www.casaangelica.org/home>

5629 Isleta Blvd SW Albuquerque, NM 87105

(505) 877-5763

Catholic Charities – Albuquerque

Promotes self-sufficiency, strengthens families, fights poverty and builds community.

Center for Educational Opportunity- Provides early Head Start in the South Valley; Provides basic education (ESL, GED) to adults including classes in Spanish.

Center for Self-Sufficiency and Housing Assistance

Hibernian House- Provides low-cost housing for senior citizens.

Center for Immigration and Citizenship Legal Assistance- Provides legal aid, addresses rights of the immigrant, victims of domestic violence and human trafficking.

Center for Refugee Resettlement and Support- welcomes refugees, supportive services for education, employment, and cultural adjustment; Se habla Español

Center for Community Involvement- Engages community in the mission of Catholic Charities and educates them in the work of Catholic Charities

www.ccasfnm.org

3301 Candelaria Rd NE, Suite B Albuquerque, NM 87107

(505) 724-4670

OR

2010 Bridge SW Albuquerque, NM 87105

(505) 724-4662

Catholic Charities – Santa Fe

Provides legal services. Se habla Español

www.ccasfnm.org

1234 San Felipe Avenue Santa Fe, NM 87505

(505) 424-9789

Casa de las Comunidades Catholic Worker House

Provides food, clothing, advocacy, and limited hospitality; Se habla Español.

<https://casadelascomunidades.wordpress.com/>

444 Chama SE Albuquerque NM 87108

(505) 265-2371

CHI St. Joseph's Children

Provides home visiting for first time mothers, fathers, and primary care providers. Visitation includes education and support for encouraging normal growth and development of happy, healthy babies in positive, nurturing families.

<https://stjosephnm.org/>

1516 5th St NW Albuquerque, NM 87102
(505) 924-8000

CLN Kids

*Provides childcare for homeless families;
Se habla Español.*

www.clnkids.org

1500 Walter SE Albuquerque, NM 87102
(505) 843-6899

Community Outreach Program for the Deaf

<http://www.copdnm.org/>

3908 Carlisle Blvd. NE Albuquerque, NM 87107
(505) 255-7636
Toll Free 1-888-549-7684

Domestic Violence Resource Center

Help victims of domestic violence break the cycle of abuse in their lives. Each department (Advocacy and Case Management) is here to provide the resources, guidance, and support needed to help victims get to safety, become independent, and heal.

<https://dvrcnm.org/>

Helpline: (505) 248-3165

Family Promise

Provides direct services to homeless families, mentoring and prevention using existing local network of community programs

<http://www.familypromiseabq.org/>

808 Edith Blvd NE Albuquerque, NM 87102
Phone (505) 268-0331

First Nations Community HealthSource

Provide an integrated and culturally competent health delivery system that addresses the physical, social, emotional and spiritual needs of our community members

<https://www.fnch.org/>

505-262-2481

Good Shepherd Center

Provides meals, clothing, medical care and housing (men only); Se habla Español

<https://www.gscnm.org/>

218 Iron Street SW Albuquerque, NM 87102
(505) 243-2527

Haven House

Domestic Violence Shelter in Rio Rancho
505-896-4869

Healthcare for the Homeless

Provides health, dental, behavioral health and social services to people experiencing homelessness; Se habla Español.

www.abqhch.org

1217 1st Street NW Albuquerque, NM 87102
(505) 766-5197

Joy Junction

Emergency homeless family shelter

www.joyjunction.org/

4500 2nd St. SW Albuquerque, NM 87105
(505) 877-6967 (call first—you can call 24/7)

LIHEAP Low Income Energy Assistance Program

Helps keep families safe and healthy by assisting with home energy costs.

https://www.hsd.state.nm.us/lookingforassistance/low_income_home_energy_assistance_program/

Phone 1-800-283-4465

LifeLine (Low cost or free cell phone service, aka "Obama phones")

Lifeline phone service provides free cell phones to low income individuals.

<https://www.freegovernmentcellphones.net/states/new-mexico-government-cell-phone-providers>

National Domestic Violence Hotline

1-800-799-7233

National Human Trafficking Resource Center

Anti-trafficking hotline and resource center serving victims and survivors of human trafficking and the anti-trafficking community.

<https://humantraffickinghotline.org/>

1-888-373-7888

National Problem Gambling Helpline

Call: 1-800-522-4700

Text: 1-800-522-4700

National Suicide and Crisis Hotline

The Lifeline provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week in the United States. Se habla Español.

<https://988lifeline.org/>

Dial 988

NMCADV--Coalition Against Domestic Violence

Connects people to resources statewide.

<https://www.nmcadv.org/>

(505) 246-9240

Project Rachel

A grief ministry for post abortive women

<https://hopeafterabortion.com/>

Albuquerque NM

(505) 831-8238 (Confidential message line for referrals)

New Mexico Legal Aid

Advocacy and legal representation for low-income individuals and families to protect health and safety regarding housing, domestic violence, consumer issues, and benefits.

301 Gold Avenue SW Albuquerque, NM 87102

<https://www.newmexicolegalaid.org/>

Toll Free 1-866-416-1922

Origins Pregnancy Care Center

Pregnancy Resource Center

2704 Southern Blvd Suite 7 Rio Rancho, NM 87124

<http://originscenter.org/>

(505) 891-1430

Roadrunner Food Bank

Provides food to agencies that feed hungry people; Se habla Español.

www.rrfb.org

5840 Office Blvd NE Albuquerque NM 87109

Food Assistance Line (505) 349-8841

Toll Free 1-866-327-0267

S.A.F.E. House

Offers services and resources in domestic violence situations; Se habla Español.

www.safehousenm.org

(505) 247-4219

800-773-3645 Statewide Hotline

SAMHSA

Se habla Español

SAMHSA's National Helpline is a free, confidential, 24/7, 365-day-a-year treatment referral and information service for individuals and families facing mental and/or substance use disorders.

<https://www.samhsa.gov/find-help/national-helpline>

1-800-662-HELP (4357)

St. Felix Pantry

Provides emergency assistance, food, clothing and educational help; Se habla Español.

www.stfelixpantry.org

4020 Barbara Loop NE Rio Rancho NM 87124

(505) 891-8075

St. Joseph Fertility Care Center- Natural Family Planning

Se habla Español

www.stjosephfertilitycare.org

5311 Phoenix Ave NE Albuquerque, NM 87110

(505) 263-3509

St. Martin's Hospitality Center

Provides meals, a day shelter, behavioral health and other social services for the homeless; Se habla Español.

1201 3rd Street NW Albuquerque, NM 87125

(505) 242-4399

St. Vincent de Paul Thrift Store/Assistance Office

Provides assistance with food and utility bills and will make home visits, assess needs, and help accordingly.

Se habla Español

<https://svdpm.com/>

4120 Menaul Blvd NE Albuquerque, NM 87110

(505) 346-1500

State of New Mexico Human Services Department

<http://www.hsd.state.nm.us>

Social Security Administration

Issues social security cards and birth certificates

www.ssa.gov

500 Lead SW Ste 100 Albuquerque NM 87102

1-800-772-1213

Steelbridge

Resource center for homeless individuals

www.mysteelbridge.org/

2021 2nd St. NW Albuquerque, NM 87102

(505) 346-4673

The Storehouse

Provides free food and clothing; Se habla Español.

<https://storehousenm.org/>

Hours: Wed thru Sat from 9:00 am to 12 pm

106 Broadway SE Albuquerque, NM 87102

(505) 842-6491

Trinity House Catholic Worker House

Provides meals, hospitality, and transitional housing for homeless individuals.

www.trinitycatholicworker.org

1925 Five Points Rd SW Albuquerque, NM 87105

(505) 842-5697

United Way of Central New Mexico

Provides information and referrals to organizations in Bernalillo, Sandoval, Torrance, and Valencia Counties.

www.uwcnm.org

Hours: Monday – Friday, 8 am to 5 pm

Referral & Resource Line 211 or (505) 247-3671

United Way of Carlsbad and South Eddy County

Provides referrals to organizations in Eddy County

<https://www.uweddyco.org/>

Referral & Resource Line 211 or (575) 887-3504 or

(575) 941-2020

United Way of Eastern New Mexico

Provides referrals to organizations in Clovis and Curry and Roosevelt Counties; Se habla Español

<http://www.unitedwayenm.org>

Referral & Resource Line 211 or

(575) 769-2103 – 24 Hour hotline

United Way of San Juan County

Provides services to San Juan County which includes Farmington, Aztec, Shiprock area and Bloomfield

www.sjunitiedway.org

Hours: Monday – Thursday, 8 am to 5 pm

Referral & Resource Line 211 or (505) 326-1195

United Way of Northern New Mexico

Provides referrals to organizations in Los Alamos and Rio Arriba Counties, including the cities of Los Alamos, Espanola, Taos, and Chama; Not a direct service provider

www.unitedwaynnm.org

Hours: Monday – Friday, 9 am to 5 pm

Referral & Resource Line 211 or (505) 662-0800

United Way of SW New Mexico

Provides referral to organizations in Doña Ana, Grant, Sierra and Hidalgo Counties including the cities of Las Cruces, Deming, and Silver City, Se habla Español.

<http://www.uwswnm.org>

Hours: Monday – Thursday 8 am to 5 pm &

Friday 8 am to 12 pm.

Referral & Resource Line 211 or (575) 524-7561

UNMH Directory (hospital and clinics)

505-272-2111

Valencia Shelter Services

Emergency Shelter is available for individuals fleeing abuse. Our crisis intervention services are available 7 days a week, 24 hours a day by calling the Crisis Hotline.

<https://www.vssnm.org/>

(505) 864-1383

Villa Therese Catholic Clinic

Serves uninsured children and families; Se habla Español.

<http://vtccsf.org>

1779 Hopewell Street Santa Fe, NM 87505

(505) 983-8561

Westside Emergency Housing Center

Shelter/Heading Home: for Adult Men & Women (no families) The WEHC is open 24/7 (2 meals/day) & drops off daily in ABQ.

Information and message line: (505) 839-9193

Women's Housing Coalition

Provides two-year transitional housing to families headed by single women who are employed or attending school.

<https://www.womenshousingcoalition.com/>

3005 San Pedro Dr. NE Albuquerque, NM 87110

Phone (505) 884-8856